



3. Driving Business for Sustainability

3.1 Sustainability Management Policy and Targets

In 2022, the Company continued to strive for sustainable development to drive the organization alongside the rapid changes in the global context based on sustainable development. The Company still emphasized on driving business under Good Corporate Governance, Code of Conduct (CoC), and Anti-Corruption Policy by integrating development principles and sustainability goals into business strategies. The UN's Sustainable Development Goals (SDGs) are implemented as guidelines to set goals for sustainable business operations. International Organization for Standardization (ISO) is applied to drive concrete actions throughout the value chain considering the impact on stakeholders, society and the environment. This makes sustainability development continually developed in all dimensions. The success of operations in 2022 can be reflected from the fact that the Company was selected to be on the Stock Exchange of Thailand's Sustainable Stock List in the first year after being listed on the Stock Exchange of Thailand.

The Company has a clear sustainability development strategy under the 2022 Business Sustainability Plan. The Company has set management goals for the progress of the Company by setting key performance indicators (KPIs) in line with the visions and mission of the Company. Policies and operational goals in each dimension are as follows:

1) Environment refers to business operations that go hand in hand with environmental conservation, which is a concerned global issue in driving global warming reduction and preventing climate change such as pollution prevention, greenhouse gas reduction, and efficient use of resources

2) Social refers to business operations that go hand in hand with service quality, facilitation, speed, and safety, occupational health, relations with communities and stakeholders, and human rights and equality.

3) Governance or Economic corporate governance for stable returns with transparency and a mechanism for checks and balances strictly operated under rules, regulations, and various restrictions, as well as being prepared for investments in business expansion by participating in the bidding of PPP projects, including building effective personnel.

In 2022, the Company reviewed and announced the implementation of the Corporate Governance Policy. This is an integration of Good Corporate Governance Policy, Code of Conduct (CoC), and Anti-Corruption Policy with an intention to build confidence among shareholders, investors, and all groups of stakeholders in building towards business growth and sustainability in the future, covering economic, social, and environmental dimensions. This has been announced to all employees as guidelines for performing duties with responsibility, transparency, honesty, and ethics, including publishing the Corporate Governance Policy on the website www.tollway.co.th for all groups of stakeholders to have access and acknowledge the practice guidelines and the Company's business operations under the principles of good corporate governance.